

This Service Agreement ("**Agreement**") is made and executed in on 17 Day of Jan, 2023.

**BETWEEN**

AM WORLD, a Partnership Firm and having its Registered Office 905, WallFort House, Near Citi Center Mall, Next to ICICI Bank Bldg., Swami Vivekananda Rd, above Bandhan Bank, Goregaon West, Mumbai, Maharashtra 400104, hereinafter referred to as the "**Company**" (which expression shall, unless it be repugnant to the context and/ or meaning thereof include its and permitted assigns) of the OTHER PART;

**AND**

**Box N Freight Logistics Solution Pvt Ltd.**, a Company incorporated under the provisions of Companies Act, 1956 having its Registered Office at Sangeeta Lab The Diagnostic Expert, 11<sup>th</sup> Floor, 1102, Fenkin Bellaza, Ghodbunder RD, Thane West Thane, Maharashtra 400615, hereinafter referred to as the "**Service Provider**", (which expression shall, unless it be repugnant to the context and/ or meaning thereof include its permitted assigns), of the ONE PART;

('Service Provider' and 'Company' are individually referred to as "Party" and collectively referred to as "Parties").

**WHEREAS:**

- A. Company is engaged in the business of super stockiest for Cello;
- B. Service Provider is engaged in the business of supply chain management, warehousing, transportation and other allied activities;
- B. Company is desirous of engaging the Service Provider for providing vehicles on hire/ rental basis and the manpower required for operating it from time to time for transporting various material (Hereinafter referred to as "**Goods**") from and to its warehouses, factory, stores, suppliers etc. (Hereinafter, referred to as "**Company Locations**") and the Service Provider have agreed to provide its services to the Company on the terms and conditions mentioned hereinafter;

**NOW, THEREFORE, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS: -**

**1. INTERPRETATION**

In this Agreement unless the context otherwise requires:

- (a) The Annexures are incorporated herein and shall form integral part of this Agreement.
- (b) Words denoting the singular number shall include the plural and vice versa.
- (c) Words denoting any gender shall include all genders.
- (d) Where a word or phrase is defined, other parts of speech and grammatical forms of that word or phrase shall have the appropriate corresponding meaning.
- (e) Words denoting natural persons shall include corporations and vice versa.
- (f) Headings are for convenience only and shall not affect interpretation.
- (g) References to any Party in this Agreement shall include the Party's successors and permitted assigns.



*Handwritten signature*



- (h) References to Clauses and Annexures are to clauses and annexures of this Agreement; and  
(i) This Agreement may be executed in counterparts, each of which shall be deemed an original, but all such counterparts shall together constitute but one and the same Agreement.

## 2. PURPOSE OF THE AGREEMENT: -

The Service Provider hereby agrees to provide vehicles on hire/rental basis to the Company, for transporting its Goods from and to various Company Locations more specifically mentioned by the Company in the annexure annexed hereto and marked as **Annexure - I**.

## 3. TERM OF THE AGREEMENT: -

This Agreement shall come into force on 17th day of Jan 2023 and shall continue in full force and effect for a period of 1 (One) years ("**Term**"), unless earlier terminated in accordance with conditions as specified in Clause no 11. Thereafter this Agreement shall be renewed for further term by mutual consent of the parties.

## 4. SCOPE OF WORK

The Service Provider shall perform the services as more specifically mentioned in annexure annexed hereto and marked **Annexure – II** of this Agreement (hereinafter referred to as "Services").

## 5. PAYMENT TERMS: -

- 5.1 In consideration of Service Provider providing services as contemplated in this agreement, the Company shall pay the service charges as mentioned in annexure annexed hereto and marked as **Annexure - III**.
- 5.2 The Service Provider shall raise E-Invoice on the last day of the month for all the Goods Consignment Note (GCN) booked in that particular month irrespective of the status of delivery. The Company shall make the payment within 30 (Thirty) days of receipt of the E-Invoice. If the Invoice is not paid by the Company within 30 (Thirty) days of receipt of the Invoice than an interest of 18% (Eighteen percent) per annum shall be levied. The Service Recipient shall pay the invoices and other sums due under this Agreement through NEFT/RTGS online transfer to the bank account of the company as provided herein below. All the relevant E-POD's along with other necessary supporting documents and enclosures shall be submitted to the Company within reasonable time period.
- 5.3 If COMPANY does not make payment of the Invoice in full on or before the due date, then without prejudice to the Service Provider's other rights under this Agreement and/or under law, the Service Provider shall be liable to payment of interest on such outstanding amount at the rate of 18% (Eighteen Percent) per year for the period commencing from the due date of the relevant Invoice till the date of actual payment of the said Invoice amount.
- 5.4 The service charges payable by the Company are exclusive of all taxes, octroi/toll charges payable in relation to services and shall be subject to deduction of tax at source, as required under Income Tax Act, 1961. The Company shall be liable to pay all applicable taxes, Octroi/toll charges from time to time at prevailing rates, payable in respect of the Services rendered by the Service Provider. The Company shall reimburse Octroi/toll charges or any other charges paid by the Service Provider on behalf of the Company.



*[Handwritten signature]*



*[Handwritten signature]*



- 5.5 Any dispute or verification of invoice shall be raised or undertaken, as the case may be, within 7 (seven) days of receipt of the relevant invoice, failing which such invoice will be treated as undisputed or settled.
- 5.6 PAN No.
- Service Recipient - ABNFA5905A.
  - Service Provider - AAKCB8385Q .

**6. REVISION IN CHARGES:**

The charges payable to the transporter will change as per change in rate of diesel rates as per Annexure III. Current Rate of Diesel is Rs.92.72 (average price of 4 metro cities)

**7. RIGHTS, DUTIES & OBLIGATIONS OF SERVICE PROVIDER: -**

- 7.1 The Service Provider shall carry Goods as per instructions provided by the Company from time to time and deliver the Goods at the destination as per the written instructions received from the Company from time to time.
- 7.2 The Company shall from time to time issue instructions to the Service Provider, providing details to the Service Provider regarding including but not limited to location from where the Product has to be collected, the delivery instructions, delivery destination, etc.
- 7.3 Service Provider shall ensure that the vehicles provided shall be in good working condition without any technical default and fully compliant. The Service Provider shall be responsible for the following with respect to Vehicles deployed:
- a. Upkeep, maintenance and security of Vehicle;
  - b. Insurance of Vehicles;
  - c. Obtaining requisite road permits from respective state Government(s);
  - d. Obtaining vehicle road fitness certificate.
- 7.4 The Service Provider shall be solely responsible, at its own cost and expenses, to maintain, renew and update the requisite licenses, permits, certificates and/or Approvals in respect of vehicles deployed.
- 7.5 The Service Provider shall at all times ensure compliance with provisions of Motor Vehicles Act and Motor Transport Workers' Act and/or any other applicable laws. The Company will not be responsible for any consequences arising out of the violation of any laws, rules and regulations by the Service Provider or its employees. The Service Provider agrees to indemnify and keep indemnified the Company against any liability or loss the Company may suffer or incur on account of breach of any provision of the said Acts by the Service Provider or its driver or other employees.
- 7.6 The Service Provider shall utilize the vehicles to perform the services as contemplated under this Agreement. Service Provider shall not (1) allow any vehicle to be used by any third party or for any purpose other than purpose mentioned in this Agreement without the express written consent of the Company; (2) load any material belonging to the third party in the Vehicle along with Company's Goods; and (3) allow any unauthorized person/passenger in the vehicle during transit. Service Provider will provide the Vehicle(s) on an exclusively "as -is" basis, and the Company shall have no liability whatsoever for any loss or damage of any kind arising out of the use, maintenance or possession of the Vehicle(s).



**7.7 The Service Provider's Covenants, Representations and Warranties:**

- 7.7.1 The Service Provider shall provide the Services as per the safety norms set out under the Motor Vehicles (Amendment) Act, 2019 and/or other relevant Applicable Laws or under directions by the Relevant Authorities.
- 7.7.2 The Service Provider represents warrants and undertakes to Company that it possesses the required professional expertise, organization, knowledge, know-how and Vehicle and capable, skilled and experienced drivers, helpers and supervisors for the purpose of providing the Services and is fully experienced in providing such Services.
- 7.7.3 The Service Provider shall exercise in the performance of the Services, the standard of skill and care and diligence to be expected from properly qualified and competent, providers of services of similar nature.
- 7.7.4 The Service Provider represents and warrants to Company that it is under no contractual or other restrictions or obligations which are inconsistent with the execution of this Agreement, or which will interfere with the performance of its Services/Duties. Service Provider represents and warrants that the execution and performance of this Agreement will not violate any policies or procedures of any other person or entity for which it performs Services concurrently with those performed herein.
- 7.8 The Vehicle should be at all times be under a Motor insurance Policy providing comprehensive cover including full third-Party liability (unlimited) by the Service Provider at its own cost and the Company shall not in any way be liable / responsible for recovery or claim for damages to own Vehicle or for settlement of any claim for damages, third Party claims.
- 7.9 The Service Provider shall ensure that Goods loaded in the Vehicle shall be as per the prescribed maximum loading capacity and ensure that Vehicle shall not be overloaded.
- 7.10 The Service Provider shall ensure that all the drivers are experienced, possesses the skills necessary to perform the Services and have valid and subsisting license to drive the Vehicle. A photocopy of the license shall be submitted to the Company at the time of deployment of the said Vehicle. There should be 1 (one) helper along with the driver of the Vehicle during the performance of the Services under this Agreement.
- 7.11 The Service Provider shall be liable for loading/unloading the Goods to/from the Vehicle at the Company's location. In case, any damage caused to the Goods and/or shortage of goods during transit or at the time of Loading/unloading from the Vehicle by the Service Provider's personnel due to gross negligence and willful misconduct, the Company shall recover the cost of the Goods from the Service Provider. The Company shall have right to adjust the cost from the payments for the Services to Service Provider.
- 7.12 Service Provider shall be responsible for the safety of the Goods during transit. In the event Goods are spoiled/damaged in transit due to gross negligence or any reason attributable to Service Provider, its employee/driver or in the event of loading/unloading from the Vehicle at the Company's location, the cost of the Goods will be recovered from the Service Provider. The Company shall have right to adjust the cost from the payments for the Services to Service Provider.



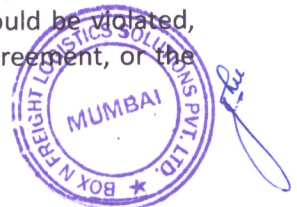


- 7.13 All the payments to the driver / attendance of the Vehicle or in respect of any other statutory obligations will be the responsibility of the Service Provider and shall be paid by the Service Provider.
- 7.14 The Service Provider shall move the material only at the requisition of the Company's authorized personal mail or by way of written communication.
- 7.15 On pick-up and delivery of Goods, Service Personnel's shall obtain proper acknowledgement on Invoice/Lorry Receipt/Consignment Note, as the case may be, from the authorised personnel at Company Location(s). The Service Provider shall also ensure proper documentary evidence for arrival and departure of vehicle like register timings, acknowledgement from security (bearing stamp, if any) indicating in time & out time of the Vehicle.
- 7.16 In case of any mechanical failure or breakdown of vehicle in transit, the Service Provider shall provide standby Vehicle within 6 (Six) hours, so as to ensure the timely delivery of Goods. The Service Provider shall be liable for the Business loss incurred by the Company arising because of delay beyond the agreed timeline.
- 7.17 The Service Provider will obtain and maintain FSSAI Licenses / certifications (for transportation) for food safety and sanitation required under FSSA Act or any other law, for the time being in force.
- 7.18 The Service Provider's Service Team shall be subject to security check by the security agency engaged by Company. In case of violation of any security breach by the employees of the Service Provider, it shall be liable for all the consequences thereof.
- 7.19 The Service Provider or the person(s) so engaged by it for the provision of Services, shall have no claim or right whatsoever to be absorbed in the employment of Company at any time or under any circumstances or for any reason whatsoever. The Service Provider shall be solely liable for the employment or non-employment of its Service Team. In case, any dispute is raised by its employee, the Service Provider shall personally defend and indemnify Company in respect of any consequence thereof.
- 7.20 In any event, the Service Provider shall not be entitled to exercise any lien over the goods entrusted to it in respect of any unpaid Service charges.

## 8. RIGHTS, DUTIES & OBLIGATIONS OF COMPANY: -

8.1 The Company is a corporation duly incorporated and validly existing under the laws of the jurisdiction in which it is incorporated and has all necessary corporate power, authority and capacity to enter into this Agreement and to carry out its obligations under this Agreement. The execution and delivery of this Agreement and the performance of the Company's obligations under this Agreement have been duly authorized by all necessary corporate action on the part of the Company.

8.2 The Company is not a party to, bound or affected by, or subject to, any indenture, mortgage, lease, agreement, collective agreement, obligation, instrument, charter, or by-law provision, statute regulation, order, judgment, decree, license, permit or law which would be violated, contravened or breached as a result of the execution and delivery of this Agreement, or the performance by the Company of any of its obligations under this Agreement.



- 8.3 The Company shall hand over the Goods to the Service Provider in good and packed conditions. The Company will be responsible for proper packing of the Goods as per the business of the Company.
- 8.4 The Company shall inform to the Service Provider 15-20 (fifteen–twenty) days in advance regarding the address of Company’s new location to the Service Provider to deliver the Goods at the Company’s new location.
- 8.5 The Service Provider and the Company shall evaluate the shortest distance of the route to reach Company’s new location and shall also evaluate the kilometers impact and the cost impact for reaching the Company’s new location. For the sake of clarity route mutually decided by the Company & Service Provider for the first time will be considered as best option route unless the Service Provider gives a better option for subsequent trips.

**9. CONFIDENTIALITY:**

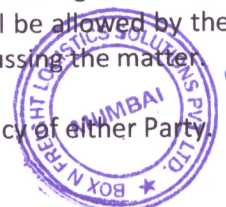
The Service Provider agrees that its employees and other person acting on its behalf shall treat all the information, records, documents, data etc. relating to the Company and supplied to it by the Company under this Agreement as confidential and shall not disclose or sell or otherwise make that information available to any third parties or shall not use such data for any purpose other than those specified under this Agreement except to the extent that such disclosure is required by law. Service Provider shall restrict all confidential information to employees on ‘need to know’ basis. This obligation to shall survive for 1 (One) year post termination of this Agreement.

**10. INSURANCE:**

- 10.1 The Service Provider shall arrange to take out, at its own cost, the insurance cover for the Vehicles, facilities, equipments, manpower used for providing services under this Agreement against all risks including, irresistible force, fire, riot, lightening, explosion, earthquake, strike, storm, tempest, floods, wars, accidents, malicious damage, civil commotion, theft, pilferage and such other risks and provide a copy of all insurance cover taken to the Company.
- 10.2 The Company shall arrange to take out, at its cost, the insurance cover for the Goods in transit against all risks including, irresistible force, fire, riot, lightening, explosion, earthquake, strike, storm, tempest, floods, wars, accidents, malicious damage, civil commotion, theft, pilferage and such other risks.

**11. TERMINATION OR SUSPENSION:**

- 11.1 Either Party may terminate this Agreement by giving 30 days month notice, in writing to other Party. Service Provider may terminate this agreement by giving 45 (Forty Five) days notice in writing to the Service Recipient in the event of non-payment of its dues for 3 (Three) consecutive months by the Company. However, prior to serving a 15 (Fifteen) days’ notice in writing to the Company, Service Provider shall provide a notice of 15 (Fifteen) days to the Company calling upon it to rectify the default.
- 11.2 This Agreement may be terminated forthwith by the Company, in case of breach of any terms and conditions of this Agreement or negligence in rendering services under this Agreement on the part of Service Provider. However, a cure period of 30 (Thirty) days shall be allowed by the Company to Service Provider to make rectify the default, after mutually discussing the matter.
- 11.3 This Agreement shall automatically stand terminated in the event of insolvency of either Party.





- 11.4 The Service Provider shall on the event of termination of this Agreement forthwith handover to Company all documents, material and any other property belonging to the Company including the confidential information.
- 11.5 Upon termination of the Agreement, neither Party shall have any claim against the other Party, except to the extent of the rights and obligations arisen prior to the termination of this Agreement.

**12. WARRANTIES:**

The Service Provider warrants that his services will not violate or infringe the rights of third Parties, including property, contractual, employment, trade secrets, proprietary information and non-disclosure rights, or any trade mark, copyright or patent rights and shall not violate any applicable law, rule or regulation. Service Provider shall obtain all permission required to comply with such laws and regulations and will keep the Company indemnified.

**13. CORRESPONDENCE.**

All the Letters, notices or any other communication intended to be served after the commencement of this Agreement shall be deemed to effectually served/received if sent by Registered Post addressed or delivered by hand to the Company and Service Provider at the respective addresses given herein below-

For AM WORLD

Attention: Vishal Patni

Address: 905, Walfort House, S V Road, Goregaon West -400104

For the Service Provider

Attention: Mr. John Peters

**Box N Freight Logistics Solution Pvt Ltd.,**

Jagdamba House, 5<sup>th</sup> Floor, Next to Anumpan Cinema, Peru Baug, Goregaon ( East ),  
Mumbai – 400 063.

**14. INDEMNITY:**

- 14.1 The Service Provider shall indemnify and keep fully and effectively indemnified Company, its affiliates, officers, agents and employees (together referred to herein as the "**Indemnified Party**") and each of them from and against all claims, losses, costs, injuries, damages and expenses that may be incurred by the Indemnified Party arising out of or as a result of, or in connection with, or as a consequence of any breach of this Agreement, or any negligent act, error or omission by the Service Provider, its affiliates, officers, agents and employees, or by virtue of the infringement of any intellectual property rights arising from the provision of the Services by the Service Provider or on account of any breach of any provision of applicable laws/rules/regulations. However, such indemnity amount shall not exceed the invoice value for which the breach of agreement clause is invoked, and we cannot give an unlimited liability.



*Quf*



*Quf*

- 14.2 The Service Provider shall reimburse the cost of items / materials in case of any damage/ breakage due to the reason attributed to Service Provider or Service Provider's resources during execution of the Services and during the validity of the Agreement upto the extent of Rs. 5000/- (Rupees Five Thousand).
- 14.3 The Service Provider shall compensate Company in the event of injury or damage caused to Company's resources (movable and immovable) or Company's property (movable and immovable) for the reasons attributable to Service Provider / Service Provider's resources upto the extent of Rs. 5000/- (Rupees Five Thousand).

**15. LIMITATION OF LIABILITIES:**

Notwithstanding anything contained in this Agreement, the aggregate liability of the Service Provider, its directors, officers, employees, and affiliates, for damages, whether in contract, tort or otherwise, shall be limited to the Rs. 5000/- (Rupees Five Thousand Only) per docket under this Agreement.

In an event of damage/loss where the value is above INR 5000/-, the Service Provider shall be liable to provide the Certificate of Facts and other supporting documents to the Customer for making an insurance claim.

The Service Provider shall not be liable for any indirect, consequential, or ancillary loss and loss of profit.

**16. FORCE MAJEURE:**

Notwithstanding anything contained in this Agreement, neither Party shall be held liable for any default or delay in performance of any obligation under the Agreement on account of any reason beyond its reasonable control, including but not limited to flood, natural calamity, Act of God, the enactment of any Act of Parliament or the act of any other legally constituted authority except the payment towards the services already provided and expenses done with prior written consent of the Company including any charges which the Service Provider is liable to pay as per the prevailing law during the force majeure. Non-performance on account of aforesaid reasons shall not be deemed to constitute a breach of this Agreement. The Party invoking this Clause shall give the Other Party notice and full particulars of such force majeure event as soon as possible after the occurrence of the cause upon which the said Party is relying. Provided that such Party shall have used all reasonable endeavors in the circumstances to avoid or minimize the effects of any such delay or failure and to perform such obligations. If force majeure is continued for a continuous period of one month then Company shall have a right but not obligation to terminate the Agreement by giving 15 (fifteen) days notice. Nothing in this clause shall prejudice the right of Company contained elsewhere in this Agreement.

**17. DISPUTE RESOLUTION:**

- 17.1 If any disagreement arises out of or in connection with the validity, application of interpretation of the Agreement ("Dispute") the Parties shall endeavor in good faith to resolve the Dispute by mutual consultation and discussions within 30 days of a written notice setting out the nature of such Dispute ("Dispute Notice"). If the Dispute is not resolved between the Parties by mutual consultation within 30 days of the date of the Dispute Notice, then the Parties shall refer such matter to arbitration.





17.2 Arbitration shall be conducted under the Arbitration and Conciliation Act, 1996 by a sole arbitrator mutually appointed by the Parties. The venue of arbitration shall be Mumbai and the language used in the arbitral proceedings shall be English.

#### 18. GOVERNING LAW:

This Agreement is governed by and will be construed in accordance with the laws of India. The Courts at Mumbai alone shall have the exclusive jurisdiction to try all suits or proceedings, matters or things in connection with this Agreement.

#### 19. MISCELLANEOUS

- a) **Amendments:** Any provision of this Agreement may be amended if and only if such amendment is in writing and is signed by both Parties.
- b) **Waiver:** Waiver by either Party of any default by the other Party in the observance and performance of any provision of or obligations under this Agreement:
  - (a) Shall not operate or be construed as a waiver of any other or subsequent default hereof or of other provisions or obligations under the Agreement;
  - (b) Shall not be effective unless it is in writing and executed by a duly authorized representative of such Party; and
  - (c) Shall not affect the validity or enforceability of the Agreement in any manner.

Neither the failure by either Party to insist on any occasion upon the performance of the terms, conditions and provisions of the Agreement or any obligation hereunder nor time or other indulgence granted by a Party to the other Party shall be treated or deemed as waiver/breach of any terms, conditions or provisions of the Agreement.

- c) **Entire Agreement:** This Agreement constitutes the entire agreement with respect to the subject matter hereof and supersedes all prior written and oral agreements, understandings and negotiations between the Parties with respect to the subject matter of the Agreement. No representation, inducement, promises, understanding, condition, warranty not set forth herein has been made or relied upon by the Parties. Neither this Agreement nor any provision hereof is intended to confer upon any person other than the Parties to the Agreement any rights or remedies hereunder.
- d) **Severability:** If any provision of this Agreement is held for any reason to be invalid or unenforceable the remaining provisions of this Agreement will be unimpaired and, unless a modification or replacement of the invalid or unenforceable provision is further held to deprive a Party of a material benefit, in which case the Agreement shall immediately terminate, the invalid or unenforceable provision will be replaced with a provision that is valid and enforceable and that comes closest to the Parties' intention underlying the invalid or unenforceable provision.
- e) **Relationship:** The Parties are independent contractors. Nothing in this Agreement shall be construed to create any partnership, joint venture or similar relationship. Neither Party is authorized to bind the other Party to any obligations with third Parties.
- f) **Counterparts:** This Agreement may be executed in one or more original counterparts, all of which together shall constitute one Agreement, and facsimile signatures shall have the same effect as original signatures.



**N WITNESS WHEREOF** the Parties hereto have hereunto set and subscribe their respective hands the day and year first hereinabove written.

**SIGNED, SEALED AND DELIVERED** by the  
With in named "COMPANY"

AM WORLD




By the hand of its Authorized Signatory

NAME: Vishal Patni

DESIGNATION: Partner

Witness:

1. Shubham Srivastava  


2. Piyush Patel  


**SIGNED, SEALED AND DELIVERED** by the  
Within named "SERVICE PROVIDER"

Box N Freight Logistics Solution Pvt Ltd.





**Annexure I**

Zone	Region/Location	List of serviceable cities
West 1	Maharashtra without Vidharba. Goa	Mumbai/Bhiwandi/Pune/Solapur/Nasik/Aurangabad/Buti Bori/Amravati/Kolapur/Ahmednagar/Goa
West 2	Gujarat	Ahmedabad/Baroda/Gandhidham/Surat/Ankleshwar/Vapi/Rajkot
Central	MP, Chhatisgarh, Nagpur (Vidharba)	Indore/Bhopal/Gwalior/Sagar/Jabalpur/Raipur/Bilaspur/Durg/Korba/Nagpur
North 1	Delhi, NCR	Delhi/Gurgoan/Noida/Gaziabad/Faridabad/Jaipur/Lucknow
North 2	Punjab, Rajasthan, Haryana, H.P, UP, UK	Chandigarh/Ludhiana/Amritsar/Jalandhar/Batinda/Patiala/Pathankot/Udiapur/Kota/Jodhpur/Ajmer/Bikaner/Ambala/Panipat/Karnal/Sonapat/Rothak/Hisar/Meerut/Muradabad/Bareilly/Dehradun/Haridwar/Roorkee/Rudrapur/Kashipur/Agra/Mathura/Kanpur/Allahabad/Varanasi/Aligarh
South 1	Karnataka, Andhra Pradesh, Telangana, Chennai	Bangalore/Mysore/Chitradurga/Hassan/Ballari/Vijayapura/Davangere/Hospet/Mangalore/Shivmoga/Hubli/Belgavi/Chennai/ANANTAPUR/CHITTOOR/CUDDAPAH/ELURU/GAJUWAKA/GUNTUR/KARIMNAGAR/KHAMMAM/KOTHAGUDEM/KURNOOL/MAHBUBNAGAR/NELLORE/NIZAMABAD/ONGOLE/SRIKAKULAM/SURYAPET/TIRUPATI/VIJAYAWADA/VISHAKAPATNAM/VIZIANAGARAM/WARANGAL/Hyderabad
South 2	Rest of Tamil Nadu, Kerala, Pondicherry	Kanchipuram/Vellore/Trichy/Madurai/Erode/Coimbatore/Salem/Tirupur/Pondicherry/Hosur/Krishnagiri/Karur
East 1	Bihar, West Bengal,	Patna/Kolkata/Asansol/Burdwan/Durgapur/Siliguri
East 2	Odisha & Jharkhand	Bhuvaneshwar/Ranchi/Jamshedpur
East 3	Guwanati & rest of north east will be ODA	Guwahati
Special	J&K, Northeast (Rate on request)	Jammu/Srinagar
North 3	H.P	Simla/Baddi



Annexure II

SCOPE OF WORK

- The Scope of Services shall be agreed mutually at subsequent date and separate addendum shall be executed.



*Handwritten signature*



*Handwritten signature*



## Annexure III

### Base Rate Per Box

Origin	Destination	Rate/Box
Bhiwandi	Gurgaon	358
	Hyderabad	280
	Chennai	346.30
	Bangalore	290
	Kolkata	590
	Lucknow	450

Above charges are from pickup to BNF hub. For door delivery at customer end cost of dedicated vehicle is given below for box wise :

No. of boxes	Charges
1-20	1500
21-40	3000
41-65	4000
66 & more	7000

BNF ODA Matrix Rate (Not Applicable)					
Sr No	Distance in KM	50-500 Kgs	501-1000 Kgs	1001-2000 Kgs	2001 Kgs. and above per Kg.
1	25 - 50	2000	3000	4000	1.5
2	51 - 100	3000	4500	6000	1.7
3	101 - 150	4500	6000	7500	1.9

DPH Matrix (Not Applicable)	
Increase upto ₹ 0.99 Per Ltr	NIL
₹ 1.00 to ₹ 1.99 Per Ltr	₹ 0.15 / Kg
₹ 2.00 to ₹ 2.99 Per Ltr	₹ 0.25 / Kg
₹ 3.00 to ₹ 4.99 Per Ltr	₹ 0.40 / Kg
₹ 5.00 & above	₹ 0.50 / Kg



S.No	VAS	Card Rate
1	Docket Charges	₹ 100 Per Docket
2	ROV ( On Owners Risk)	0.1 % of Invoice
3	Handling Charge ( For Single Package weight)	
4	Original POD	Will share E-POD
5	Sunday/Holiday Delivery	No Additional Charges
6	Appointment Delivery	
7	Warehousing Charges/ Demurrage Charges after 25 Days of First attempt of Delivery (Per Docket)	Post 25 Days ₹ 0.20/kg per Day
8	Notice (Rebooking/UCG Dispatch)	1 <sup>st</sup> Notice after first Delivery Attempt
		2 <sup>nd</sup> Notice after 15 Days 1 <sup>st</sup> Notice
		3 <sup>rd</sup> Notice after 15 Days 2 <sup>nd</sup> Notice
9	SEZ, Government Supplies & CSD	As per the appointment Delivery
10	Paid / To Pay Charges	₹ 100 Per Docket
11	COD Charges	₹ 100 Per Docket
12	J&K/Punjab/Kerla State Handling Charges(at Booking)	As per actual
13	Warai Charges at Maharashtra	As per actual
14	Green Tax for Delhi Shipments(Per Docket)	₹ 150 Per Docket
15	Correction Change (Delivery Address, Weight Etc )	As per approval
16	Minimum Freight Per Docket	20 boxes
17	Minimum Chargeable Weight	20 boxes
18	Total Weight Rounding off	Next Decimal
19	Total Freight Rounding off	Next Decimal
20	Any unforeseen Expenses incurred	
21	Weight/Freight/Value Discrepancy Noticed after Booking of Shipment	
22	Volumetric Weight (Actual weight or Volumetric weight whichever is higher)	
23	FSC ( Fuel Surcharge)	Not Applicable
24	DPH/FSC Hike	As per Matrix (Not Applicable)
25	ODA	As per Matrix

